

## What to Expect when you visit Cruachan Visitor Centre

Opening times:

Monday - Friday - 9.15am - 3.45pm

1 November - 17 December 2021

We are delighted to welcome back visitors to Cruachan Visitor Centre. The centre which houses our free exhibition, café and gift shop is open Monday to Friday 9.15am - 3.45pm. We are not operating guided tours into the power station, we hope to resume these in February 2022.

We are limiting the capacity of the centre and would encourage visitors to maintain physical distancing throughout the centre. We are currently unable to welcome groups or coach parties at this time, please contact us for further information.

By law, everyone age 12 and over must wear a face covering in most indoor public places in Scotland. Please wear a face covering when visiting the centre. When seated in our café area, face coverings can be removed.

When you arrive at the centre, please provide details for track and trace purposes.

We have introduced extra cleaning and hygiene routines that will be carried out during our opening hours. Some of our interactive exhibits are unavailable, but all areas of the centre are accessible.

Hand sanitiser stations have been installed in all areas of the centre and hand washing is available in our customer toilets.

All colleagues and visitors will be asked to maintain a physical distance throughout the visitor centre.

We have installed screens at all payment points and contactless payments is preferred.

There is currently no customer Wi-Fi available in the centre, the visitor centre team can provide information on the local area and help with any enquires you may have.

The visitor centre team is here to ensure you have a great time when you visit Cruachan, please ask any member of the team if you would like any more information on how we are operating.